

# Where do patients go for Doctor On Demand support?

The Doctor On Demand Patient Support team is available 24/7/365 to assist with any questions or concerns, such as:

- Assistance with download and/or account registration
- Password reset
- Questions about cost share for Doctor On Demand services
- Assistance scheduling a Doctor On Demand appointment
- Prescription assistance
- How to reach them:
  - Email: [support@doctorondemand.com](mailto:support@doctorondemand.com)
  - Phone: +1 (800) 997-6196
  - Within the Doctor On Demand app: Click Account, then Customer Support

